



Team Member – Service *Hamburg / Berlin*

about us

Beets&Roots is a new fast casual concept from Berlin. Founded in 2016 by Michelin Star Chef Andreas Tuffentsammer and former Quandoo Manager Max Kochen, *Beets&Roots* offers freshly prepared bowls, salads, wraps and soups. Every dish is assembled in front of the customer to guarantee freshness and transparency. As a company, we aim to create a truly unique restaurant experience for the customer with industry-leading service and state-of-the-art interior design. We believe that we can only achieve the above by hiring people that share our vision of bringing fast casual in Germany to the next level.

about the role

As *Team Member – Service* you become the face of the operation. You will be based behind the front counter – either working the cash register or assembling behind the *food bar*. Delivering engaged and effective service will be your #1 objective. Your interaction with the customer will be directly responsible for the success of *Beets&Roots* – so don't forget to smile 😊. The role also comprises the following tasks:

- Handling of our Point-of-Sale System
- 100% understanding of our menu in order to assist the customers with their choice
- Very good complaint handling and general customer care
- Front-line assembly of bowls, salads, wraps and soups
- General cleaning of guest area (tables, chairs, food bar)

your profile

- Substantial experience in restaurants, hotels or catering business
- Happy and outgoing character
- Desire to make a career in the hospitality sector
- Hands-on mentality
- Tidy and resourceful working attitude
- Team-player with strong communication skills
- Basic/Intermediate English skills

our offer to you

- Young and dynamic team with great emphasis on team work and culture
- Exceptional working hours with little to none late shifts
- Exciting, fresh and modern cuisine with high quality products
- Bright and clean working environment in the heart of Berlin
- Promising and clear career possibilities

**if the above sounds like a dream in magenta to you → email
oneteam@beetsandroots.de**